# Identity assurance

Helping users interact with government securely

## Why is this important?

Users of digital government services need to be able to sign in securely and conveniently to access services and records, and be confident that their data is secure and their privacy protected. Equally Government needs to be confident that users are who they say they are. Identity assurance is a means of delivering the required confidence to both users and government.

## What are we doing?

The Digital Transformation Office is working across government and with the private sector to develop a Trusted Digital Identity Framework (the Framework) to support the Government’s Digital Transformation Agenda. The Framework will underpin the development of a federated digital identity system. It will be developed in collaboration with the private sector with the objective of enabling individuals and business users the choice of using accredited government and third-party identity provider information to access government services. A federated system will generate increased trust in digital identities more broadly across the economy and also lead to improved access to services, new products and markets for consumers and industry, and more productive ways of doing business.

Existing Commonwealth and State identity policy frameworks will need to be accommodated under the Framework. At the Commonwealth level these include:

* The National e-Authentication Framework is a better practice guide to the authentication of users and websites for agencies across all sectors of government.
  + The National identity Proofing Guidelines which provides guidance to agencies for the identification of users.
* The Gatekeeper Public Key Infrastructure (PKI) Framework governs the use of the cryptographic technologies required to assure identity and the assessment of Gatekeeper accredited service providers.
* The Third Party Identity Services Assurance Framework sets out 4 levels of assurance and an accreditation process for commercial providers of digital identity services.

The Trusted Digital Identity Framework will establish the overarching requirements, structure, governance arrangements and interoperable standards for a trusted Australian digital identity system to ensure it’s scalable, secure, simple to use and fair.

For further information contact the authentication team: [authentication@dto.gov.au](mailto:authentication@dto.gov.au)